

# Privacy Policy

**Effective Date: 2004-01-01**

## 1. Introduction

Welcome to Micro Integration Services, Inc ("we," "our," "us"). We are committed to protecting your privacy and ensuring that your personal information is handled in a safe and responsible manner. This Privacy Policy outlines our practices regarding the collection, use, and disclosure of your information through our services.

## 2. Information We Collect

We collect information to provide better services to our users. This information includes:

- **Personal Information:** Name, email address, phone number, and other contact details.
- **Transactional Information:** Information related to your transactions with us, including order details and payment information.
- **Technical Information:** IP address, browser type, operating system, and other technical information when you access our services.
- **Usage Information:** Information about how you use our services, including the frequency and duration of your activities.

## 3. How We Use Your Information

We use the information we collect for various purposes, including:

- **Providing Services:** To process your transactions and provide the services you have requested.
- **Communication:** To communicate with you, including sending transactional messages, updates, and marketing communications.
- **Improving Services:** To understand how our services are used and to improve them.
- **Compliance:** To comply with legal obligations and protect our rights.

## 4. Disclosure of Your Information

We may share your information with third parties in the following circumstances:

- **Service Providers:** With third-party service providers who perform services on our behalf.
- **Legal Requirements:** When required by law or to respond to legal processes.
- **Business Transfers:** In connection with a merger, sale, or other business transfer.

## 5. Your Choices

You have choices regarding your information, including:

- **Access and Update:** You can access and update your personal information by contacting us.
- **Opt-Out:** You can opt-out of receiving marketing communications from us by following the instructions in those communications or contacting us directly.

## **6. Security**

We take reasonable measures to protect your personal information from unauthorized access, use, or disclosure. However, no internet or email transmission is ever fully secure or error-free.

## **7. Children's Privacy**

Our services are not intended for children under the age of 13, and we do not knowingly collect personal information from children under 13.

## **8. Changes to This Privacy Policy**

We may update this Privacy Policy from time to time. If we make changes, we will notify you by revising the effective date at the top of the policy and, in some cases, provide additional notice.

## **9. Contact Us**

If you have any questions or concerns about this Privacy Policy, please contact us at:

Micro Integration Services, Inc  
617 Stokes Rd Ste 4 #183, Medford NJ 08055  
Email: [info@misdb.com](mailto:info@misdb.com)

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## **10DLC Compliance**

As part of our commitment to protecting your privacy, we adhere to the 10DLC (10-Digit Long Code) compliance requirements, ensuring that all messaging practices meet industry standards and regulatory guidelines. This includes obtaining explicit consent from users before sending messages and providing clear opt-out instructions in every message.

### **Consent**

By providing your phone number and opting in to receive messages from us, you consent to receive SMS/MMS messages to your mobile number. Consent is not a condition of any purchase.

### **Opt-Out**

You can opt out of receiving SMS/MMS messages at any time by replying "STOP" to any message you receive from us. After opting out, you will receive a confirmation message, and no further messages will be sent to your mobile number unless you opt back in.

### **Message Frequency**

The number of messages you receive will vary based on your interaction with our services. We strive to limit the frequency of our communications to avoid message overload.

### **Data Security**

We take the security of your data seriously and implement industry-standard measures to protect it. However, please note that no transmission over the internet or electronic storage is completely secure, and we cannot guarantee absolute security.

### **Data Retention**

We retain your personal information for as long as necessary to provide our services, comply with legal obligations, resolve disputes, and enforce our agreements.

### **California Residents**

If you are a California resident, you have specific rights under the California Consumer Privacy Act (CCPA), including the right to request information about the collection, use, and disclosure of your personal information and the right to request deletion of your personal information. To exercise these rights, please contact us using the information provided above.

### **Governing Law**

This Privacy Policy is governed by the laws of [Your State/Country], without regard to its conflict of laws principles.

### **Contact Information**

If you have any questions or concerns about our 10DLC compliance or this Privacy Policy, please contact us at:

Micro Integration Services, Inc  
617 Stokes Rd Ste 4 #183, Medford NJ 08055  
Email: info@misdb.com

By using our services, you acknowledge that you have read and understood this Privacy Policy and agree to our collection, use, and disclosure of your personal information as described herein.